

**ATTACHMENT C**  
**ELIGIBLE CUSTOMER AGREEMENT**  
**SELLER:** Sprint Solutions, Inc.  
**CONTRACT NUMBER:** BSG 0403-0722R16  
**PRODUCT CATEGORY:** Wireline, Wireless Services and Converged Network Solutions

This **Eligible Customer Agreement** ("ECA") is entered into between Sprint Solutions, Inc. ("Sprint") and \_\_\_\_\_ ("Eligible Customer") as an Eligible Customer under the Referral Program Agreement, Contract Number BSG0403-0722R16, between Novation, LLC and Sprint dated on or about September 9, 2004 (the "Agreement"), as amended. Sprint and Customer agree as follows:

1. Relationship of Parties. By signing this ECA, Eligible Customer represents that it is an Eligible Customer as defined in the Agreement.
2. Terms and Conditions. By signing this ECA, Eligible Customer agrees to be bound by the terms and conditions set forth in the Attachments to the Agreement, including the Standard Terms and Conditions for Communication Services in Attachment D.
3. Converged Network Solutions ("CNS") Terms and Conditions. By signing this ECA, Eligible Customer agrees to be bound by the terms and conditions set forth in the Exhibits to the Agreement, including the Standard Terms and Conditions for CNS set forth in Attachment I. Eligible Customer understands and agrees that, as a condition of CNS service, Eligible Customer must agree to a separate Statement of Work ("SOW") with specific business terms based upon Eligible Customer's specific opportunity.
4. Purchasing of Services and/or Products. The Eligible Customer and Sprint acknowledge that by signing the ECA is not a commitment to purchase services and/or products or CNS Service from Sprint. The Eligible Customer acknowledges this ECA enables the opportunity to establish a separate billing account(s) under this Agreement and to allow individual employees to purchase Sprint services and/or products. The terms and conditions related to employees are referred to in Attachment F of the Agreement and any applicable amendments.

In order to become effective this ECA must be executed by a duly authorized representative of Eligible Customer and delivered to Sprint no later than 30 days after signing. Upon Eligible Customer's execution of this ECA, it shall be deemed accepted by Sprint without counter-signature; provided that, Eligible Customer does not make any modifications, interlineations, addition, supplement and/or other change(s) ("Changes") to this ECA. Any Changes to this ECA by Eligible Customer shall render this ECA null and void.

\_\_\_\_\_  
**Eligible Customer Name**

\_\_\_\_\_  
**Member ID**

**Eligible Customer is a member of Alliance (check one):**

☐ Provista      ☐ UHC      ☐ VHA

**Signed By** \_\_\_\_\_ **Date Signed** \_\_\_\_\_ (required)

Title \_\_\_\_\_ Name \_\_\_\_\_ (print)

Phone \_\_\_\_\_ Email \_\_\_\_\_

Billing Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Alliance Representative:** \_\_\_\_\_

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**FAX COMPLETED FORM (PAGES 1 & 2) TO FAX NO. 913-523-1901**

**SPRINT USE ONLY - Required for Processing**

**SPRINT CONFIDENTIAL AND PROPRIETARY**

*Completed by Sprint Account Executive submitting this form*

CorpID: \_\_\_\_\_ PSAM / AE Name \_\_\_\_\_

PSAM / AE Phone \_\_\_\_\_ PSAM / AE email: \_\_\_\_\_

PSAM / AE Sales Manager: \_\_\_\_\_ Directors Name: \_\_\_\_\_

BAN No.-----

Additional Information: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

#### **NOTES**

1. Only one ECA is required per Eligible Customer. All staff and employees will share the same IDEN and CDMA Codes for each Eligible Customer.
2. Membership questions; contact (888) 7-NOVATE [888-766-8283] or [NOVCustomerService@novationco.com](mailto:NOVCustomerService@novationco.com).
3. To obtain a copy of the Referral Program Agreement BSG0403-0722R16 between VHA Inc. and Sprint, please contact your Sprint Account Manager or the Sprint GPO Account contacts below.
4. **Please fax completed form to 913-523-1901**, attention John Harmon.
5. **For Questions about the Eligible Customer Agreement, the Referral Program Agreement, Sprint Products, Sales and Service, or to contact your Sprint Account Manager, contact: John Harmon, Program Mgr; [john.s.harmon@sprint.com](mailto:john.s.harmon@sprint.com); 972-999-3845 or John Caver, Client Executive: [john.w.caver@sprint.com](mailto:john.w.caver@sprint.com); 214-923-9019.**

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