

ECCO member, let's get started.

Get to know OfficeMax®, your new partner in office supplies and healthcare products.

Through a competitively bid contract, Efficient Cost Containment Organization (ECCO) has chosen OfficeMax® as the supplier of office products, technology supplies, furniture, and cleaning and breakroom items. We make it simple to get the supplies you need—with next-day delivery and no minimum order fees.

Our experience is your benefit.

By working with healthcare organizations like yours, we understand the unique challenges you face. Our healthcare representatives participate in ongoing training to keep up with regulatory mandates, such as the Health Insurance Portability and Accountability Act (HIPAA). It's that kind of insight and expertise that allows us to bring you the best possible solutions.

How to get started.

- Click on the URL link:
http://maxbuyer.officemax.com/shop/customerService.acct_mgr_request.web?listcode=ECCO.
- Fill out the new customer questionnaire completely. When completed, hit *Send Request* at the bottom.
- Once we receive the request, OfficeMax customer service will contact you via email once we receive the request to setup your account to your needs.
- After your account is setup, we will send you a *username* and *password* to access our website at officemaxsolutions.com, along with a Retail ConnectSM card to obtain ECCO program pricing at any of our over 850+ stores nationwide.

If you have any questions, please contact your OfficeMax Sales Representative, Lee Braun, at 317.496.8402, or LeeBraun@officemax.com.



How to order.

Our online ordering system is simple to use.

- Go to officemaxsolutions.com.
- Type your *username* or *PIN* (case sensitive).
- Type your *password* (case sensitive).
- Click *Log In*.
- Click *Create New Office Product Order*, then select and verify your *ship-to location*. Also provide delivery information to help route your order.
- Click *Continue* and start ordering.

How to contact customer service.

Phone: 877.969.OMAX (6629)

Fax: 877.969.1MAX (1629)

Email: customersupport@officemax.com

How to contact your account manager.

Lee Braun

Phone: 317.496.8402

Email: LeeBraun@officemax.com

For further assistance, please contact ECCO.

Phone: 888.577.9266

Fax: 888.769.5666

EfficientCostContainment.com

